

Subject: Re: ECAS Atlassian File Transfer using RSync
Date: Tue, 4 Feb 2020 11:58:45 -0500
From: Ashwin Deshmukh - QD2-C <ashwin.deshmukh@gsa.gov>
To: Gerard Chelak - ICPW <gerard.chelak@gsa.gov>
Cc: Chris McFerren - ICE <chris.mcferren@gsa.gov>, Henry Chang - ICPW <henry.chang@gsa.gov>, Chudi Okafo <chudi.okafo@gsa.gov>, Sherry Hsu - ICPW <sherry.hsu@gsa.gov>, Kishore Vuppala - MEB-C <kishore.vuppala@gsa.gov>
Message-ID: <CAPYUTWLH8roPYtBzFMC0_oVeiSo=87OtsqGU5DHJcLaS7UDxQ@mail.gmail.com>
MD5: 9717e2c3ff0818b9f04837e2f7e53d6c

Gerard,

This will work perfectly if CTAC can do this. We need to try it this week to avoid any surprises during the cut over.

Please let us know if we can do it this week.

Thanks,
Ashwin Deshmukh

On Tue, Feb 4, 2020 at 10:29 AM Gerard Chelak - ICPW <gerard.chelak@gsa.gov> wrote:

This is the best way to share EBS snapshots, no?

<https://docs.aws.amazon.com/AWSEC2/latest/UserGuide/ebs-modifying-snapshot-permissions.html#share-unencrypted-snapshot>

Sent from my iPhone

On Feb 4, 2020, at 8:10 AM, Ashwin Deshmukh - QD2-C <ashwin.deshmukh@gsa.gov> wrote:

Chris/Gerard,

There are 2 options to do the file transfer for the Atlassian applications (JIRA, Confluence, CROWD)

1. REI will provide ssh keys to CTAC to access our servers on port 22 from CTAC Atlassian servers so they can push the files to our servers using Rsync. We will put the right permissions in place so that they cannot change any configurations.

Advantages:

They can start the file transfer process now and on the cutover day they only push the deltas.

Reduces migration time significantly.

Reduces the effort for CTAC to zip and push on their s3 then email the group.

Reduces the effort for REI to download and unzip and then transfer it to our servers.

2. CTAC to allow our systems inbound port 22 access, and setup a username/password or SSH key for us to use for rsync. We could then rsync files at our will whenever we needed it. (This option will most likely get rejected)

Please let us know if you have any questions or concerns.

Thanks,

Ashwin Deshmukh

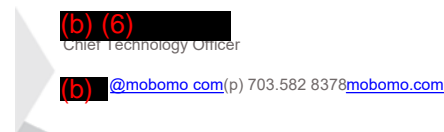
Subject: Re: [Important] - ECAS Platform Transition Key Questions
Date: Thu, 21 Nov 2019 22:57:52 -0500
From: Kishore Vuppala - QD2-C <kishore.vuppala@gsa.gov>
To: (b) (6) (b) (6) @mobomo.com>
Message-ID: <CAA1JHnoAZJ48Qvkww5Vg=MEcL--=1KoQs9gYJJKHdATe3SMQpw@mail.gmail.com>
MD5: 68fecbe533e4d6d0361e8c19d86d082c

Thank you Shawn for the details notes, assuming you can attend tomorrow 10AM?

On Thu, Nov 21, 2019 at 4:22 PM (b) (6) (b) (6) @mobomo.com> wrote:

Kishore,

This meeting is entirely to determine CTAC's level of cooperation to turn over the AWS root account credentials as you requested.



What is your cloud readiness score? Take the assessment here: <https://www.mobomo.com/cloud-readiness-assessment/>

On Thu, Nov 21, 2019 at 3:28 PM Sherry Hsu - ICPW <sherry.hsu@gsa.gov> wrote:

Hi Kishore,

I just sent a meeting invitation to you, Shawn and CTAC for meet on tomorrow morning. CTAC probably will have one person to join (Doug Mcivor) who is the program manager of the current ECAS AWS profile. Please feel free to add anyone you think need to join the call. Hopefully we can get the answers from Doug especially about the account questions.

Sherry

On Thu, Nov 21, 2019 at 3:22 PM Kishore Vuppala - QD2-C <kishore.vuppala@gsa.gov> wrote:

Hi Gerard,

It will be good to have CTaC team who can answer the questions we had shared in this email thread, we will add If we anymore.

Let me see if Friday works for the team, if not early next week.

Thank you
Kishore

On Thu, Nov 21, 2019 at 11:34 AM Gerard Chelak - ICPW <gerard.chelak@gsa.gov> wrote:

Regarding Q5, what type individuals from ctac would you like at this meeting? If possible can you provide a list of questions for CTAC or at least a list of issues to discuss, before hand so they can

prepare somewhat ahead of time and make sure the appropriate individuals attend.

On Wed, Nov 20, 2019 at 10:18 PM Kishore Vuppala - QD2-C <kishore.vuppala@gsa.gov> wrote:

Hi Gerard/Henry/Sherry

We have below questions on the ECAS platform, which help us in coming up with the Transition Approach/Plan and timelines.

Q1 - In the current ECAS AWS environment operating under CTAC, are the AWS organizations enabled?

Q1.1 - If Organizations are enabled, we will need to work with CTAC team on transition their master-pair account, can GSA confirm with CTAC on their concurrence on doing this?

Q1.2 - If Organization are enabled, the process will be easier and we still need confirmation from CTAC on transferring the AWS account, can GSA confirm with CTAC on their concurrence on doing this?

Q2 - I am hoping that contractually GSA owns all the ECAS components and CTAC team will be required transfer as part of the transition-out plan. Could GSA confirm this with CTAC team ASAP?, which will help in detailing out our Plan A, Plan B etc

Q3 - We would like to reach out to CTAC resales team through GSA AWS rep on establishing a CTA, this process will be needed to transfer the accounts either way. Could you please confirm if we can proceed on this step, we would like to ensure you don't have any concerns on this.

Q4 - Outside of the AWS inventory shared as part of the RFQ (attached to this email too), could we get access to the Architecture of current ECAS environment, how the different apps are configured, any other third party tools/licenses that are used (if they are GSA owned vs CTAC owned)

Q5 - Would it be possible to schedule an initial call with CTAC team on Friday 11/22, it will be easier to get these questions answered in a call.

(b) (6) - Please email if you have any other additional questions or updates on the above questions.

Regards
Kishore

--

Gerard Chelak

Branch Chief, Website & Platform Management Branch

Office of Corporate IT Services
Enterprise Platform Solutions Division
[1800 F Street, NW](#)
[Washington DC 20405](#)

[Office 202](#) 219 1118

Primary Cell (b) (6)

gerard.chelak@gsa.gov

--

Gerard Chelak

Branch Chief, Website & Platform Management Branch

Office of Corporate IT Services

Enterprise Platform Solutions Division

[1800 F Street, NW](#)

[Washington DC 20405](#)

[Office 202](#) 219 1118

Primary Cell (b) (6)

gerard.chelak@gsa.gov

--

IT Project Manager - Content Management System

General Services Administration

Office of Govtwide & Enterprise Solutions

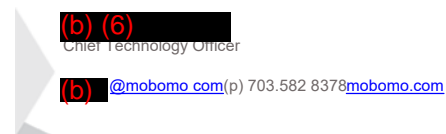
Govtwide IT Shared Services & Solutions Division

1800 F Street, NW

Washington DC 20405

Subject: Re: [Important] - ECAS Platform Transition Key Questions
Date: Thu, 21 Nov 2019 11:48:10 -0500
From: (b) (6) (b) (6) @mobomo.com>
To: Kishore Vuppala - QD2-C <kishore.vuppala@gsa.gov>
Message-ID: <CAOdUbm7v9H-gH=02-tOM4x7cM+1gigGXHCg4BiwJ_EvPdk5LCg@mail.gmail.com>
MD5: 62bf887fd366eaed4abcaa378282ac41

I am available Friday afternoon, but would prefer if we could schedule the CTAC introduction meeting monday. I am still reviewing the SSP pages, and while it is good to get started it might be better to have more detailed questions for their first meeting. Not clear to me that we will have a good set of questions by tomorrow at the application level, beyond the initial ones we sent last night.



What is your cloud readiness score? Take the assessment here: <https://www.mobomo.com/cloud-readiness-assessment/>

On Thu, Nov 21, 2019 at 11:34 AM Gerard Chelak - ICPW <gerard.chelak@gsa.gov> wrote:

Regarding Q5, what type individuals from ctac would you like at this meeting? If possible can you provide a list of questions for CTAC or at least a list of issues to discuss, before hand so they can prepare somewhat ahead of time and make sure the appropriate individuals attend.

On Wed, Nov 20, 2019 at 10:18 PM Kishore Vuppala - QD2-C <kishore.vuppala@gsa.gov> wrote:

Hi Gerard/Henry/Sherry

We have below questions on the ECAS platform, which help us in coming up with the Transition Approach/Plan and timelines.

Q1 - In the current ECAS AWS environment operating under CTAC, are the AWS organizations enabled?

Q1.1 - If Organizations are enabled, we will need to work with CTAC team on transition their master-pair account, can GSA confirm with CTAC on their concurrence on doing this?

Q1.2 - If Organization are enabled, the process will be easier and we still need confirmation from CTAC on transferring the AWS account, can GSA confirm with CTAC on their concurrence on doing this?

Q2 - I am hoping that contractually GSA owns all the ECAS components and CTAC team will be required transfer as part of the transition-out plan. Could GSA confirm this with CTAC team ASAP?, which will help in detailing out our Plan A, Plan B etc

Q3 - We would like to reach out to CTAC resales team through GSA AWS rep on establishing a CTA, this process will be needed to transfer the accounts either way. Could you please confirm if we can proceed on this step, we would like to ensure you don't have any concerns on this.

Q4 - Outside of the AWS inventory shared as part of the RFQ (attached to this email too), could we get access to the Architecture of current ECAS environment, how the different apps are configured, any other third party tools/licenses that are used (if they are GSA owned vs CTAC owned)

Q5 - Would it be possible to schedule an initial call with CTAC team on Friday 11/22, it will be easier to get these questions answered in a call.

(b) (6) - Please email if you have any other additional questions or updates on the above questions.

Regards
Kishore

--

Gerard Chelak

Branch Chief, Website & Platform Management Branch

Office of Corporate IT Services
Enterprise Platform Solutions Division
1800 F Street, NW
Washington DC 20405
Office 202 219 1118
Primary Cell (b) (6)
gerard.chelak@gsa.gov

--

Gerard Chelak

Branch Chief, Website & Platform Management Branch

Office of Corporate IT Services
Enterprise Platform Solutions Division
1800 F Street, NW
Washington DC 20405
Office 202 219 1118
Primary Cell (b) (6)
gerard.chelak@gsa.gov

Subject: Re: [Important] - ECAS Platform Transition Key Questions
Date: Wed, 20 Nov 2019 23:42:46 -0500
From: (b) (6) @mobomo.com
To: Kishore Vuppala - QD2-C <kishore.vuppala@gsa.gov>
Cc: Gerard Chelak - XTB <gerard.chelak@gsa.gov>, Henry Chang - ICPW <henry.chang@gsa.gov>, Sherry Hsu <sherry.hsu@gsa.gov>, Shawn MacFarland <shawn.macfarland@gsa.gov>, "(b) (6) (b) (6) @reisystems.com", Anita Halici - QD-C <anita.halici@gsa.gov>, Ashwin Deshmukh - QD2-C <ashwin.deshmukh@gsa.gov>, (b) (6) (b) (6) @reisystems.com, (b) (6) (b) (6) @reisystems.com, (b) (6) (b) (6) @mobomo.com, Craig (b) (6) (b) (6) @jhctechology.com
Message-ID: <CAOdUbm5b3hL5VDNm0ST1dDs5Gszc-UY6PAXZb2r_Hsk0FtdZEw@mail.gmail.com>
MD5: 25ca93853a4b49d31711ec13fc803d02

Adding to Kishore's list per his direction.

What operational practices are required to maintain the ATO?

What operational practices are currently employed to maintain the operating infrastructure and the applications which rely on it?

What is the system inventory of the current AWS implementation of ECAS - only [usa.gov](https://www.usa.gov), [gsa.gov](https://www.gsa.gov), insight.gsa.gov and an atlassian suite?

Are there other applications or components currently operating under the ECAS vehicle beyond [usa.gov](https://www.usa.gov), [gsa.gov](https://www.gsa.gov), insight.gsa.gov and the atlassian suite?

Does the SSP contain a complete list of all hardware and software associated with all infrastructure and applications.

Is the SSP current and complete in its documentation of all system and application interdependencies and integration points?

Are the network diagrams, and supporting network and security statements in the SSP current with the operating conditions of ECAS?

Is there an inventory of key personnel, roles, responsibilities, skill sets and security requirements for these personnel?

Is there a complete list of software and licenses for software in use within ECAS?

Does the SSP completely describe all data storage and sharing requirements?

Do the current processes for configuration management encompass all relevant reviews and approvals required by GSA for system changes and updates?

Are there other support systems required for ECAS operations that are not within the AWS environment?

Is there a current risk registry which describes all current infrastructure and application risk for all components of ECAS?

Is there project history or other information that the REI team should be made aware of in order to successfully transition and develop the ECAS project?

(b) (6)
Chief Technology Officer
(b) (6) @mobomo.com (p) 703.582.8378 [mobomo.com](https://www.mobomo.com)

What is your cloud readiness score? Take the assessment here: <https://www.mobomo.com/cloud-readiness-assessment/>

On Wed, Nov 20, 2019 at 10:18 PM Kishore Vuppala - QD2-C <kishore.vuppala@gsa.gov> wrote:

Hi Gerard/Henry/Sherry

We have below questions on the ECAS platform, which help us in coming up with the Transition Approach/Plan and timelines.

Q1 - In the current ECAS AWS environment operating under CTAC, are the AWS organizations enabled?

Q1.1 - If Organizations are enabled, we will need to work with CTAC team on transition their master-pair account, can GSA confirm with CTAC on their concurrence on doing this?

Q1.2 - If Organization are enabled, the process will be easier and we still need confirmation from CTAC on transferring the AWS account, can GSA confirm with CTAC on their concurrence on doing this?

Q2 - I am hoping that contractually GSA owns all the ECAS components and CTAC team will be required transfer as part of the transition-out plan. Could GSA confirm this with CTAC team ASAP?, which will help in detailing out our Plan A, Plan B etc

Q3 - We would like to reach out to CTAC resales team through GSA AWS rep on establishing a CTA, this process will be needed to transfer the accounts either way. Could you please confirm if we can proceed on this step, we would like to ensure you don't have any concerns on this.

Q4 - Outside of the AWS inventory shared as part of the RFQ (attached to this email too), could we get access to the Architecture of current ECAS environment, how the different apps are configured, any other third party tools/licenses that are used (if they are GSA owned vs CTAC owned)

Q5 - Would it be possible to schedule an initial call with CTAC team on Friday 11/22, it will be easier to get these questions answered in a call.

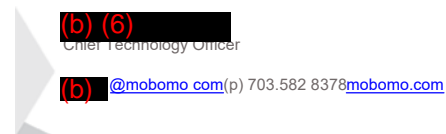
(b) (6) - Please email if you have any other additional questions or updates on the above questions.

Regards
Kishore

Subject: Re: [Important] - ECAS Platform Transition Key Questions
Date: Thu, 21 Nov 2019 16:22:36 -0500
From: (b) (6) (b) (6) @mobomo.com>
To: Kishore Vuppala - QD2-C <kishore.vuppala@gsa.gov>
Message-ID: <CAOdUbm78uEHq5CDB++Bwn8Ojgay4-8siK3+LNtmOH6i-ywkSaA@mail.gmail.com>
MD5: ac78413968cb304b2e885ed63fbf077f

Kishore,

This meeting is entirely to determine CTAC's level of cooperation to turn over the AWS root account credentials as you requested.



What is your cloud readiness score? Take the assessment here: <https://www.mobomo.com/cloud-readiness-assessment/>

On Thu, Nov 21, 2019 at 3:28 PM Sherry Hsu - ICPW <sherry.hsu@gsa.gov> wrote:

Hi Kishore,

I just sent a meeting invitation to you, Shawn and CTAC for meet on tomorrow morning. CTAC probably will have one person to join (Doug Mcivor) who is the program manager of the current ECAS AWS profile. Please feel free to add anyone you think need to join the call. Hopefully we can get the answers from Doug especially about the account questions.

Sherry

On Thu, Nov 21, 2019 at 3:22 PM Kishore Vuppala - QD2-C <kishore.vuppala@gsa.gov> wrote:

Hi Gerard,

It will be good to have CTaC team who can answer the questions we had shared in this email thread, we will add If we anymore.

Let me see if Friday works for the team, if not early next week.

Thank you
Kishore

On Thu, Nov 21, 2019 at 11:34 AM Gerard Chelak - ICPW <gerard.chelak@gsa.gov> wrote:

Regarding Q5, what type individuals from ctac would you like at this meeting? If possible can you provide a list of questions for CTAC or at least a list of issues to discuss, before hand so they can prepare somewhat ahead of time and make sure the appropriate individuals attend.

On Wed, Nov 20, 2019 at 10:18 PM Kishore Vuppala - QD2-C <kishore.vuppala@gsa.gov> wrote:

Hi Gerard/Henry/Sherry

We have below questions on the ECAS platform, which help us in coming up with the Transition Approach/Plan and timelines.

Q1 - In the current ECAS AWS environment operating under CTAC, are the AWS organizations enabled?

Q1.1 - If Organizations are enabled, we will need to work with CTAC team on transition their master-pair account, can GSA confirm with CTAC on their concurrence on doing this?

Q1.2 - If Organization are enabled, the process will be easier and we still need confirmation from CTAC on transferring the AWS account, can GSA confirm with CTAC on their concurrence on doing this?

Q2 - I am hoping that contractually GSA owns all the ECAS components and CTAC team will be required transfer as part of the transition-out plan. Could GSA confirm this with CTAC team ASAP?, which will help in detailing out our Plan A, Plan B etc

Q3 - We would like to reach out to CTAC resales team through GSA AWS rep on establishing a CTA, this process will be needed to transfer the accounts either way. Could you please confirm if we can proceed on this step, we would like to ensure you don't have any concerns on this.

Q4 - Outside of the AWS inventory shared as part of the RFQ (attached to this email too), could we get access to the Architecture of current ECAS environment, how the different apps are configured, any other third party tools/licenses that are used (if they are GSA owned vs CTAC owned)

Q5 - Would it be possible to schedule an initial call with CTAC team on Friday 11/22, it will be easier to get these questions answered in a call.

(b) (6) - Please email if you have any other additional questions or updates on the above questions.

Regards
Kishore

--

Gerard Chelak

Branch Chief, Website & Platform Management Branch

Office of Corporate IT Services
Enterprise Platform Solutions Division
[1800 F Street, NW](#)
[Washington DC 20405](#)
[Office 202 219 1118](#)
Primary Cell **(b) (6)**
gerard.chelak@gsa.gov

--

Gerard Chelak

Branch Chief, Website & Platform Management Branch

Office of Corporate IT Services
Enterprise Platform Solutions Division

[1800 F Street, NW](#)

[Washington DC 20405](#)

[Office 202 219 1118](#)

Primary Cell (b) (6)

gerard.chelak@gsa.gov

--

IT Project Manager - Content Management System

General Services Administration

Office of Govtwide & Enterprise Solutions

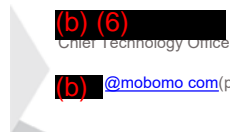
Govtwide IT Shared Services & Solutions Division

1800 F Street, NW

Washington DC 20405

Subject: Re: [Important] - ECAS Platform Transition Key Questions
Date: Thu, 21 Nov 2019 23:46:27 -0500
From: (b) (6) (b) (6) @mobomo.com>
To: Kishore Vuppala - QD2-C <kishore.vuppala@gsa.gov>
Message-ID: <CAOdUbm5r_NChNNkekObBTT=YhnmbrcXsL71EbtXk7J7vuaDaXA@mail.gmail.com>
MD5: 8ac6ec4d86e47ed1ab7c34c8e6ff51e6

Yes. Is it in person or remote? Either way I can be there.


(b) (6) Chief Technology Officer
(b) (6) @mobomo.com (p) 703.582 8378 mobomo.com

What is your cloud readiness score? Take the assessment here: <https://www.mobomo.com/cloud-readiness-assessment/>

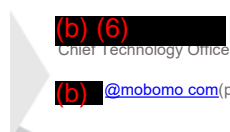
On Thu, Nov 21, 2019 at 10:58 PM Kishore Vuppala - QD2-C <kishore.vuppala@gsa.gov> wrote:

Thank you Shawn for the details notes, assuming you can attend tomorrow 10AM?

On Thu, Nov 21, 2019 at 4:22 PM (b) (6) (b) (6) @mobomo.com> wrote:

Kishore,

This meeting is entirely to determine CTAC's level of cooperation to turn over the AWS root account credentials as you requested.


(b) (6) Chief Technology Officer
(b) (6) @mobomo.com (p) 703.582 8378 mobomo.com

What is your cloud readiness score? Take the assessment here: <https://www.mobomo.com/cloud-readiness-assessment/>

On Thu, Nov 21, 2019 at 3:28 PM Sherry Hsu - ICPW <sherry.hsu@gsa.gov> wrote:

Hi Kishore,

I just sent a meeting invitation to you, Shawn and CTAC for meet on tomorrow morning. CTAC probably will have one person to join (Doug Mcivor) who is the program manager of the current ECAS AWS profile. Please feel free to add anyone you think need to join the call. Hopefully we can get the answers from Doug especially about the account questions.

Sherry

On Thu, Nov 21, 2019 at 3:22 PM Kishore Vuppala - QD2-C <kishore.vuppala@gsa.gov> wrote:

Hi Gerard,

It will be good to have CTaC team who can answer the questions we had shared in this email thread, we will add If we anymore.

Let me see if Friday works for the team, if not early next week.

Thank you
Kishore

On Thu, Nov 21, 2019 at 11:34 AM Gerard Chelak - ICPW <gerard.chelak@gsa.gov> wrote:

Regarding Q5, what type individuals from ctac would you like at this meeting? If possible can you provide a list of questions for CTAC or at least a list of issues to discuss, before hand so they can prepare somewhat ahead of time and make sure the appropriate individuals attend.

On Wed, Nov 20, 2019 at 10:18 PM Kishore Vuppala - QD2-C <kishore.vuppala@gsa.gov> wrote:

Hi Gerard/Henry/Sherry

We have below questions on the ECAS platform, which help us in coming up with the Transition Approach/Plan and timelines.

Q1 - In the current ECAS AWS environment operating under CTAC, are the AWS organizations enabled?

Q1.1 - If Organizations are enabled, we will need to work with CTAC team on transition their master-pair account, can GSA confirm with CTAC on their concurrence on doing this?

Q1.2 - If Organization are enabled, the process will be easier and we still need confirmation from CTAC on transferring the AWS account, can GSA confirm with CTAC on their concurrence on doing this?

Q2 - I am hoping that contractually GSA owns all the ECAS components and CTAC team will be required transfer as part of the transition-out plan. Could GSA confirm this with CTAC team ASAP?, which will help in detailing out our Plan A, Plan B etc

Q3 - We would like to reach out to CTAC resales team through GSA AWS rep on establishing a CTA, this process will be needed to transfer the accounts either way. Could you please confirm if we can proceed on this step, we would like to ensure you don't have any concerns on this.

Q4 - Outside of the AWS inventory shared as part of the RFQ (attached to this email too), could we get access to the Architecture of current ECAS environment, how the different apps are configured, any other third party tools/licenses that are used (if they are GSA owned vs CTAC owned)

Q5 - Would it be possible to schedule an initial call with CTAC team on Friday 11/22, it will be easier to get these questions answered in a call.

(b) (6) - Please email if you have any other additional questions or updates on the above questions.

Regards
Kishore

--

Gerard Chelak

Branch Chief, Website & Platform Management Branch

Office of Corporate IT Services
Enterprise Platform Solutions Division

[1800 F Street, NW](#)

[Washington DC 20405](#)

[Office 202](#) 219 1118

Primary Cell (b) (6)

gerard.chelak@gsa.gov

--

Gerard Chelak

Branch Chief, Website & Platform Management Branch

Office of Corporate IT Services
Enterprise Platform Solutions Division

[1800 F Street, NW](#)

[Washington DC 20405](#)

[Office 202](#) 219 1118

Primary Cell (b) (6)

gerard.chelak@gsa.gov

--

IT Project Manager - Content Management System
General Services Administration
Office of Govtwide & Enterprise Solutions
Govtwide IT Shared Services & Solutions Division
1800 F Street, NW
Washington DC 20405

Subject: Re: [Important] - ECAS Platform Transition Key Questions
Date: Thu, 21 Nov 2019 15:21:52 -0500
From: Kishore Vuppala - QD2-C <kishore.vuppala@gsa.gov>
To: Gerard Chelak - ICPW <gerard.chelak@gsa.gov>
Cc: Henry Chang - ICPW <henry.chang@gsa.gov>, (b) (6) @mobomo.com, Sherry Hsu <sherry.hsu@gsa.gov>
Message-ID: <CAA1JHnpetSj_hc9EpvhHYHrE3-MbPGyAVZ65-WEXVofgdDDRNg@mail.gmail.com>
MD5: 9d984b16368948365e7b9319df8c22b8

Hi Gerard,

It will be good to have CTaC team who can answer the questions we had shared in this email thread, we will add If we anymore.

Let me see if Friday works for the team, if not early next week.

Thank you
Kishore

On Thu, Nov 21, 2019 at 11:34 AM Gerard Chelak - ICPW <gerard.chelak@gsa.gov> wrote:

Regarding Q5, what type individuals from ctac would you like at this meeting? If possible can you provide a list of questions for CTAC or at least a list of issues to discuss, before hand so they can prepare somewhat ahead of time and make sure the appropriate individuals attend.

On Wed, Nov 20, 2019 at 10:18 PM Kishore Vuppala - QD2-C <kishore.vuppala@gsa.gov> wrote:

Hi Gerard/Henry/Sherry

We have below questions on the ECAS platform, which help us in coming up with the Transition Approach/Plan and timelines.

Q1 - In the current ECAS AWS environment operating under CTAC, are the AWS organizations enabled?

Q1.1 - If Organizations are enabled, we will need to work with CTAC team on transition their master-pair account, can GSA confirm with CTAC on their concurrence on doing this?

Q1.2 - If Organization are enabled, the process will be easier and we still need confirmation from CTAC on transferring the AWS account, can GSA confirm with CTAC on their concurrence on doing this?

Q2 - I am hoping that contractually GSA owns all the ECAS components and CTAC team will be required transfer as part of the transition-out plan. Could GSA confirm this with CTAC team ASAP?, which will help in detailing out our Plan A, Plan B etc

Q3 - We would like to reach out to CTAC resales team through GSA AWS rep on establishing a CTA, this process will be needed to transfer the accounts either way. Could you please confirm if we can proceed on this step, we would like to ensure you don't have any concerns on this.

Q4 - Outside of the AWS inventory shared as part of the RFQ (attached to this email too), could we get access to the Architecture of current ECAS environment, how the different apps are configured, any other third party tools/licenses that are used (if they are GSA owned vs CTAC owned)

Q5 - Would it be possible to schedule an initial call with CTAC team on Friday 11/22, it will be easier to get these questions answered in a call.

(b) (6) - Please email if you have any other additional questions or updates on the above questions.

Regards
Kishore

--

Gerard Chelak

Branch Chief, Website & Platform Management Branch

Office of Corporate IT Services
Enterprise Platform Solutions Division
[1800 F Street, NW](#)
[Washington DC 20405](#)
[Office 202 219 1118](#)
Primary Cell (b) (6)
gerard.chelak@gsa.gov

--

Gerard Chelak

Branch Chief, Website & Platform Management Branch

Office of Corporate IT Services
Enterprise Platform Solutions Division
[1800 F Street, NW](#)
[Washington DC 20405](#)
[Office 202 219 1118](#)
Primary Cell (b) (6)
gerard.chelak@gsa.gov

Subject: Re: [Important] - ECAS Platform Transition Key Questions
Date: Fri, 22 Nov 2019 07:54:33 -0500
From: (b) (6) (b) (6) @mobomo.com>
To: Kishore Vuppala - QD2-C <kishore.vuppala@gsa.gov>
Message-ID: <CAOdUbm5wYVmwvKdnkgci2mfxi3yqOVXRLvJL77+D4cCPthsvnw@mail.gmail.com>
MD5: dfbe8afe25a84b3576abcf23768b4073

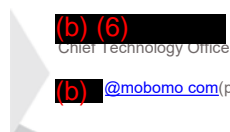
Sherry has confirmed it will be all remote today.

This means likely CTAC executive management and other CTAC staff will be listening in on the call. Would greatly appreciate your driving this session.

You leading and driving the conversation with questions about the root account transition concerns, will ensure things go better - as the successful hand-off of AWS root account(s) control is also GSA primary concern at this time.

It may be that requests at this initial stage, if driven by me, could lead to additional animosity from the CTAC executive management side.

I will of course follow your direction on the call as well as using my own judgement to jump in to support independently as context warrants/demands.


Chief Technology Officer
(b) (6) @mobomo.com (p) 703.582 8378 mobomo.com

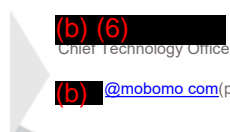
What is your cloud readiness score? Take the assessment here: <https://www.mobomo.com/cloud-readiness-assessment/>

On Thu, Nov 21, 2019 at 11:50 PM Kishore Vuppala - QD2-C <kishore.vuppala@gsa.gov> wrote:

I am going to do remote, thanks you making yourself available.

On Thu, Nov 21, 2019 at 11:46 PM (b) (6) (b) (6) @mobomo.com> wrote:

Yes. Is it in person or remote? Either way I can be there.


Chief Technology Officer
(b) (6) @mobomo.com (p) 703.582 8378 mobomo.com

What is your cloud readiness score? Take the assessment here: <https://www.mobomo.com/cloud-readiness-assessment/>

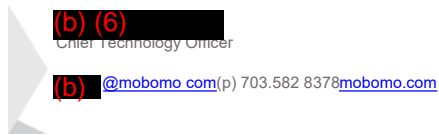
On Thu, Nov 21, 2019 at 10:58 PM Kishore Vuppala - QD2-C <kishore.vuppala@gsa.gov> wrote:

Thank you Shawn for the details notes, assuming you can attend tomorrow 10AM?

On Thu, Nov 21, 2019 at 4:22 PM (b) (6) (b) (6) @mobomo.com> wrote:

Kishore,

This meeting is entirely to determine CTAC's level of cooperation to turn over the AWS root account credentials as you requested.



What is your cloud readiness score? Take the assessment here: <https://www.mobomo.com/cloud-readiness-assessment/>

On Thu, Nov 21, 2019 at 3:28 PM Sherry Hsu - ICPW <sherry.hsu@gsa.gov> wrote:

Hi Kishore,

I just sent a meeting invitation to you, Shawn and CTAC for meet on tomorrow morning. CTAC probably will have one person to join (Doug Mcivor) who is the program manager of the current ECAS AWS profile. Please feel free to add anyone you think need to join the call. Hopefully we can get the answers from Doug especially about the account questions.

Sherry

On Thu, Nov 21, 2019 at 3:22 PM Kishore Vuppala - QD2-C <kishore.vuppala@gsa.gov> wrote:

Hi Gerard,

It will be good to have CTaC team who can answer the questions we had shared in this email thread, we will add If we anymore.

Let me see if Friday works for the team, if not early next week.

Thank you
Kishore

On Thu, Nov 21, 2019 at 11:34 AM Gerard Chelak - ICPW <gerard.chelak@gsa.gov> wrote:

Regarding Q5, what type individuals from ctac would you like at this meeting? If possible can you provide a list of questions for CTAC or at least a list of issues to discuss, before hand so they can prepare somewhat ahead of time and make sure the appropriate individuals attend.

On Wed, Nov 20, 2019 at 10:18 PM Kishore Vuppala - QD2-C <kishore.vuppala@gsa.gov> wrote:

Hi Gerard/Henry/Sherry

We have below questions on the ECAS platform, which help us in coming up with the Transition Approach/Plan and timelines.

Q1 - In the current ECAS AWS environment operating under CTAC, are the AWS organizations enabled?

Q1.1 - If Organizations are enabled, we will need to work with CTAC team on transition their master-pair account, can GSA confirm with CTAC on their concurrence on doing this?

Q1.2 - If Organization are enabled, the process will be easier and we still need confirmation from CTAC on transferring the AWS account, can GSA confirm with CTAC on their concurrence on doing this?

Q2 - I am hoping that contractually GSA owns all the ECAS components and CTAC team will be required transfer as part of the transition-out plan. Could GSA confirm this with CTAC team ASAP?, which will help in detailing out our Plan A, Plan B etc

Q3 - We would like to reach out to CTAC resales team through GSA AWS rep on establishing a CTA, this process will be needed to transfer the accounts either way. Could you please confirm if we can proceed on this step, we would like to ensure you don't have any concerns on this.

Q4 - Outside of the AWS inventory shared as part of the RFQ (attached to this email too), could we get access to the Architecture of current ECAS environment, how the different apps are configured, any other third party tools/licenses that are used (if they are GSA owned vs CTAC owned)

Q5 - Would it be possible to schedule an initial call with CTAC team on Friday 11/22, it will be easier to get these questions answered in a call.

(b) (6) - Please email if you have any other additional questions or updates on the above questions.

Regards
Kishore

--

Gerard Chelak

Branch Chief, Website & Platform Management Branch

Office of Corporate IT Services
Enterprise Platform Solutions Division

[1800 F Street, NW](#)
[Washington DC 20405](#)

[Office 202 219 1118](#)

Primary Cell (b) (6)
gerard.chelak@gsa.gov

--

Gerard Chelak

Branch Chief, Website & Platform Management Branch

Office of Corporate IT Services

Enterprise Platform Solutions Division
[1800 F Street, NW](#)
[Washington DC 20405](#)
[Office 202 219 1118](#)
Primary Cell (b) (6)
gerard.chelak@gsa.gov

--

IT Project Manager - Content Management System
General Services Administration
Office of Govtwide & Enterprise Solutions
Govtwide IT Shared Services & Solutions Division
1800 F Street, NW
Washington DC 20405

Subject: Re: CTAC data transfer schedule
Date: Tue, 11 Feb 2020 14:40:31 -0500
From: Henry Chang - ICPW <henry.chang@gsa.gov>
To: Gerard Chelak - ICPW <gerard.chelak@gsa.gov>
Cc: Ashwin Deshmukh - Qd2-C <ashwin.deshmukh@gsa.gov>, Sherry Hsu <sherry.hsu@gsa.gov>, Kishore Vuppala - QD2-C <kishore.vuppala@gsa.gov>
Message-ID: <CABzfJ93Pf2rarm2PHg+XerWxFWJfFHRpRaFLd6-tvy-Z=KJzwQ@mail.gmail.com>
MD5: 280c766086cc005c2aa99b8ec38d1662

I missed SMR. It is added to the text below. I use "data" as a coverall term for S3 buckets, database dump, home directory and installation directory. I am not sure if too much detail will help CO to negotiate with CTAC. But, we do need a statement for us to request what we want after CTAC agree on the schedule. Can you add such a statement?

Thanks,

Henry Chang
IT Specialist
Website & Platform Management Branch (ICPW)
Corporate IT Services (IC)
GSA IT (I)
202-219-1801 (Office)

(b) (6) (Mobile)

On Tue, Feb 11, 2020 at 12:41 PM Gerard Chelak - ICPW <gerard.chelak@gsa.gov> wrote:

we also need SMR?
Any others?

On Tue, Feb 11, 2020 at 12:38 PM Henry Chang - ICPW <henry.chang@gsa.gov> wrote:

Gerard,

You asked us to put together a plan based on the input from CTAC and business owners. Please review the draft version below.

===== DRAFT
=====

Vivian,

We have discussed the CTAC contract close out issues with Doug McIvor of CTAC on Friday Feb 7, 2020 regarding the data transfer for ECAS go-live in the new AWS environment and revealed the following schedule:

Mon 3/2/2020 - Sat 2/7/2020 Data transfer from CTAC to REI
Sun 3/8/2020 DNS switch to the new ECAS environment and testing.
Mon 3/9/2020 Go-Live in the new ECAS environment

In order to protect data integrity, we have to enforce content freeze before CTAC starts data transfer. In the meantime, we have to balance the tolerance for content freeze among project teams. GSA.gov said 2 to 5 days freeze is what they can tolerate. USA.gov will tolerate a "brief" freeze. Atlassian (JIRA and Confluence) users have little tolerance for a freeze because both systems are actively used during business hours.

We put together a proposed sequence for the week of March 2nd through the final cutover which assumes we receive the data from CTAC over the course of a few

days in the week as discussed.

Mon 3/2/2020 GSA.gov and [Insite.gsa.gov](https://insite.gsa.gov) enforce content freeze in the morning. CTAC transfers GSA.gov and [Insite.gsa.gov](https://insite.gsa.gov) data by 5:00 PM the same day.

Wed 3/4/2020 USA.gov family enforces content freeze in the morning. CTAC transfers USA.gov family data (include go.usa.gov) by 5:00 PM the same day.

Thu 3/5/2020 SMR enforces content freeze in the morning. CTAC transfers SMR data by 5:00 PM the same day.

Fri 3/6/2020 Atlassian enforces content freeze after 5:00 PM. CTAC transfer Crowd, Confluence and JIRA data no later than 9:00 AM on Sat 3/7/2020.

Please present this and get final buy-in from CTAC.

Thanks,

Henry Chang
IT Specialist
Website & Platform Management Branch (ICPW)
Corporate IT Services (IC)
GSA IT (I)
202-219-1801 (Office)

(b) (6) (Mobile)

--

Gerard Chelak

Branch Chief, Website & Platform Management Branch

Office of Corporate IT Services
Enterprise Platform Solutions Division
1800 F Street, NW
Washington DC 20405
Office 202 219 1118
Primary Cell (b) (6)
gerard.chelak@gsa.gov

Subject: Re: [Important] - ECAS Platform Transition Key Questions
Date: Thu, 21 Nov 2019 11:34:31 -0500
From: Gerard Chelak - ICPW <gerard.chelak@gsa.gov>
To: Kishore Vuppala - QD2-C <kishore.vuppala@gsa.gov>
Cc: Henry Chang - ICPW <henry.chang@gsa.gov>, (b) (6) @mobomo.com, Sherry Hsu <sherry.hsu@gsa.gov>
Message-ID: <CACdVdOnQGLBEnu1mMPq0x2i7Ooyi=gSqu5nJmADEjOm=ZKuqHQ@mail.gmail.com>
MD5: a96840942e497fda2652f3335787048f

Regarding Q5, what type individuals from ctac would you like at this meeting? If possible can you provide a list of questions for CTAC or at least a list of issues to discuss, before hand so they can prepare somewhat ahead of time and make sure the appropriate individuals attend.

On Wed, Nov 20, 2019 at 10:18 PM Kishore Vuppala - QD2-C <kishore.vuppala@gsa.gov> wrote:

Hi Gerard/Henry/Sherry

We have below questions on the ECAS platform, which help us in coming up with the Transition Approach/Plan and timelines.

Q1 - In the current ECAS AWS environment operating under CTAC, are the AWS organizations enabled?

Q1.1 - If Organizations are enabled, we will need to work with CTAC team on transition their master-pair account, can GSA confirm with CTAC on their concurrence on doing this?

Q1.2 - If Organization are enabled, the process will be easier and we still need confirmation from CTAC on transferring the AWS account, can GSA confirm with CTAC on their concurrence on doing this?

Q2 - I am hoping that contractually GSA owns all the ECAS components and CTAC team will be required transfer as part of the transition-out plan. Could GSA confirm this with CTAC team ASAP?, which will help in detailing out our Plan A, Plan B etc

Q3 - We would like to reach out to CTAC resales team through GSA AWS rep on establishing a CTA, this process will be needed to transfer the accounts either way. Could you please confirm if we can proceed on this step, we would like to ensure you don't have any concerns on this.

Q4 - Outside of the AWS inventory shared as part of the RFQ (attached to this email too), could we get access to the Architecture of current ECAS environment, how the different apps are configured, any other third party tools/licenses that are used (if they are GSA owned vs CTAC owned)

Q5 - Would it be possible to schedule an initial call with CTAC team on Friday 11/22, it will be easier to get these questions answered in a call.

(b) (6) - Please email if you have any other additional questions or updates on the above questions.

Regards
Kishore

--

Gerard Chelak

Branch Chief, Website & Platform Management Branch

Office of Corporate IT Services
Enterprise Platform Solutions Division
1800 F Street, NW
Washington DC 20405
Office 202 219 1118
Primary Cell (b) (6)
gerard.chelak@gsa.gov

--

Gerard Chelak

Branch Chief, Website & Platform Management Branch

Office of Corporate IT Services
Enterprise Platform Solutions Division
1800 F Street, NW
Washington DC 20405
Office 202 219 1118
Primary Cell (b) (6)
gerard.chelak@gsa.gov

Subject: Re: [Important] - ECAS Platform Transition Key Questions
Date: Thu, 21 Nov 2019 22:58:49 -0500
From: Kishore Vuppala - QD2-C <kishore.vuppala@gsa.gov>
To: Sherry Hsu - ICPW <sherry.hsu@gsa.gov>
Cc: Gerard Chelak - ICPW <gerard.chelak@gsa.gov>, Henry Chang - ICPW <henry.chang@gsa.gov>, (b) (6) (b) (6) @mobomo.com>
Message-ID: <CAA1JHnpyE7bTqJCpXv0Y60z7t3kfLErthSVKCBqo6ieH1yewVQ@mail.gmail.com>
MD5: 0415634acd7fc8ea539e60c813576f06

Hi Sherry,

Sounds great, I will plan to join the call and invite other members from REI as well.

Thank you
Kishore

On Thu, Nov 21, 2019 at 3:28 PM Sherry Hsu - ICPW <sherry.hsu@gsa.gov> wrote:

Hi Kishore,

I just sent a meeting invitation to you, Shawn and CTAC for meet on tomorrow morning. CTAC probably will have one person to join (Doug Mcivor) who is the program manager of the current ECAS AWS profile. Please feel free to add anyone you think need to join the call. Hopefully we can get the answers from Doug especially about the account questions.

Sherry

On Thu, Nov 21, 2019 at 3:22 PM Kishore Vuppala - QD2-C <kishore.vuppala@gsa.gov> wrote:

Hi Gerard,

It will be good to have CTaC team who can answer the questions we had shared in this email thread, we will add If we anymore.

Let me see if Friday works for the team, if not early next week.

Thank you
Kishore

On Thu, Nov 21, 2019 at 11:34 AM Gerard Chelak - ICPW <gerard.chelak@gsa.gov> wrote:

Regarding Q5, what type individuals from ctac would you like at this meeting? If possible can you provide a list of questions for CTAC or at least a list of issues to discuss, before hand so they can prepare somewhat ahead of time and make sure the appropriate individuals attend.

On Wed, Nov 20, 2019 at 10:18 PM Kishore Vuppala - QD2-C <kishore.vuppala@gsa.gov> wrote:

Hi Gerard/Henry/Sherry

We have below questions on the ECAS platform, which help us in coming up with the Transition Approach/Plan and timelines.

Q1 - In the current ECAS AWS environment operating under CTAC, are the AWS organizations enabled?

Q1.1 - If Organizations are enabled, we will need to work with CTAC team on transition their master-pair account, can GSA confirm with CTAC on their concurrence on doing this?

Q1.2 - If Organization are enabled, the process will be easier and we still need confirmation from CTAC on transferring the AWS account, can GSA confirm with CTAC on their concurrence on doing this?

Q2 - I am hoping that contractually GSA owns all the ECAS components and CTAC team will be required transfer as part of the transition-out plan. Could GSA confirm this with CTAC team ASAP?, which will help in detailing out our Plan A, Plan B etc

Q3 - We would like to reach out to CTAC resales team through GSA AWS rep on establishing a CTA, this process will be needed to transfer the accounts either way. Could you please confirm if we can proceed on this step, we would like to ensure you don't have any concerns on this.

Q4 - Outside of the AWS inventory shared as part of the RFQ (attached to this email too), could we get access to the Architecture of current ECAS environment, how the different apps are configured, any other third party tools/licenses that are used (if they are GSA owned vs CTAC owned)

Q5 - Would it be possible to schedule an initial call with CTAC team on Friday 11/22, it will be easier to get these questions answered in a call.

(b) (6) - Please email if you have any other additional questions or updates on the above questions.

Regards
Kishore

--

Gerard Chelak

Branch Chief, Website & Platform Management Branch

Office of Corporate IT Services
Enterprise Platform Solutions Division

[1800 F Street, NW](#)
[Washington DC 20405](#)

[Office 202 219 1118](#)

Primary Cell (b) (6)
gerard.chelak@gsa.gov

--

Gerard Chelak

Branch Chief, Website & Platform Management Branch

Office of Corporate IT Services

Enterprise Platform Solutions Division

[1800 F Street, NW](#)

[Washington DC 20405](#)

[Office 202 219 1118](#)

Primary Cell (b) (6)

gerard.chelak@gsa.gov

--

IT Project Manager - Content Management System

General Services Administration

Office of Govtwide & Enterprise Solutions

Govtwide IT Shared Services & Solutions Division

1800 F Street, NW

Washington DC 20405

Subject: Re: ECAS Atlassian File Transfer using RSync
Date: Tue, 4 Feb 2020 07:29:06 -0800
From: Gerard Chelak - ICPW <gerard.chelak@gsa.gov>
To: Ashwin Deshmukh - QD2-C <ashwin.deshmukh@gsa.gov>
Cc: Chris McFerren - ICE <chris.mcferren@gsa.gov>, Henry Chang - ICPW <henry.chang@gsa.gov>, Chudi Okafo <chudi.okafo@gsa.gov>, Sherry Hsu - ICPW <sherry.hsu@gsa.gov>, Kishore Vuppala - MEB-C <kishore.vuppala@gsa.gov>
Message-ID: <CACdVdO=edv0fjN_jvATomyFH+inr-sp_kJY_+o0BV62BRw69tg@mail.gmail.com>
MD5: 9d8d2c363a166016efe5c496bfd49a61

This is the best way to share EBS snapshots, no?

<https://docs.aws.amazon.com/AWSEC2/latest/UserGuide/ebs-modifying-snapshot-permissions.html#share-unencrypted-snapshot>

Sent from my iPhone

On Feb 4, 2020, at 8:10 AM, Ashwin Deshmukh - QD2-C <ashwin.deshmukh@gsa.gov> wrote:

Chris/Gerard,

There are 2 options to do the file transfer for the Atlassian applications (JIRA, Confluence, CROWD)

1. REI will provide ssh keys to CTAC to access our servers on port 22 from CTAC Atlassian servers so they can push the files to our servers using Rsync. We will put the right permissions in place so that they cannot change any configurations.

Advantages:

They can start the file transfer process now and on the cutover day they only push the deltas.

Reduces migration time significantly.

Reduces the effort for CTAC to zip and push on their s3 then email the group.

Reduces the effort for REI to download and unzip and then transfer it to our servers.

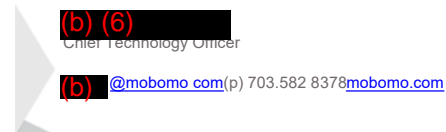
2. CTAC to allow our systems inbound port 22 access, and setup a username/password or SSH key for us to use for rsync. We could then rsync files at our will whenever we needed it. (This option will most likely get rejected)

Please let us know if you have any questions or concerns.

Thanks,
Ashwin Deshmukh

Subject: Re: [Important] - ECAS Platform Transition Key Questions
Date: Fri, 22 Nov 2019 08:19:45 -0500
From: (b) (6) (b) (6) @mobomo.com>
To: Kishore Vuppala - QD2-C <kishore.vuppala@gsa.gov>
Message-ID: <CAOdUbm7nFDkh6trOSV=xsGrggaGQmzap4Sz1xKnXaR6oBQ6KQw@mail.gmail.com>
MD5: 03c96903c0c9ab876f66ea59c7cc8e20

Thank you Kishore.



What is your cloud readiness score? Take the assessment here: <https://www.mobomo.com/cloud-readiness-assessment/>

On Fri, Nov 22, 2019 at 8:00 AM Kishore Vuppala - QD2-C <kishore.vuppala@gsa.gov> wrote:

Sure , I will start off and will merino your name to jump in with any questions.

Let me see if anyone from JHC can join.

Thanks

On Fri, Nov 22, 2019 at 7:54 AM (b) (6) (b) (6) @mobomo.com> wrote:

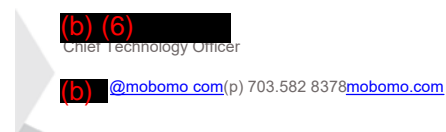
Sherry has confirmed it will be all remote today.

This means likely CTAC executive management and other CTAC staff will be listening in on the call.
Would greatly appreciate your driving this session.

You leading and driving the conversation with questions about the root account transition concerns, will ensure things go better - as the successful hand-off of AWS root account(s) control is also GSA primary concern at this time.

It may be that requests at this initial stage, if driven by me, could lead to additional animosity from the CTAC executive management side.

I will of course follow your direction on the call as well as using my own judgement to jump in to support independently as context warrants/demands.



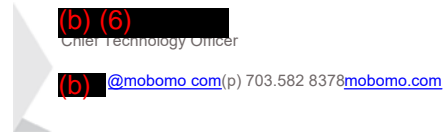
What is your cloud readiness score? Take the assessment here: <https://www.mobomo.com/cloud-readiness-assessment/>

On Thu, Nov 21, 2019 at 11:50 PM Kishore Vuppala - QD2-C <kishore.vuppala@gsa.gov> wrote:

I am going to do remote, thanks you making yourself available.

On Thu, Nov 21, 2019 at 11:46 PM (b) (6) (b) (6) @mobomo.com> wrote:

Yes. Is it in person or remote? Either way I can be there.



What is your cloud readiness score? Take the assessment here: <https://www.mobomo.com/cloud-readiness-assessment/>

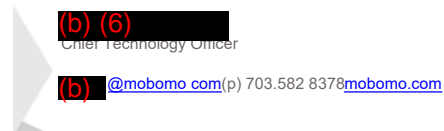
On Thu, Nov 21, 2019 at 10:58 PM Kishore Vuppala - QD2-C <kishore.vuppala@gsa.gov> wrote:

Thank you Shawn for the details notes, assuming you can attend tomorrow 10AM?

On Thu, Nov 21, 2019 at 4:22 PM (b) (6) (b) (6) @mobomo.com> wrote:

Kishore,

This meeting is entirely to determine CTAC's level of cooperation to turn over the AWS root account credentials as you requested.



What is your cloud readiness score? Take the assessment here: <https://www.mobomo.com/cloud-readiness-assessment/>

On Thu, Nov 21, 2019 at 3:28 PM Sherry Hsu - ICPW <sherry.hsu@gsa.gov> wrote:

Hi Kishore,

I just sent a meeting invitation to you, Shawn and CTAC for meet on tomorrow morning. CTAC probably will have one person to join (Doug Mcivor) who is the program manager of the current ECAS AWS profile. Please feel free to add anyone you think need to join the call. Hopefully we can get the answers from Doug especially about the account questions.

Sherry

On Thu, Nov 21, 2019 at 3:22 PM Kishore Vuppala - QD2-C <kishore.vuppala@gsa.gov> wrote:

Hi Gerard,

It will be good to have CTaC team who can answer the questions we had shared in this email thread, we

will add If we anymore.

Let me see if Friday works for the team, if not early next week.

Thank you
Kishore

On Thu, Nov 21, 2019 at 11:34 AM Gerard Chelak - ICPW <gerard.chelak@gsa.gov> wrote:

Regarding Q5, what type individuals from ctac would you like at this meeting? If possible can you provide a list of questions for CTAC or at least a list of issues to discuss, before hand so they can prepare somewhat ahead of time and make sure the appropriate individuals attend.

On Wed, Nov 20, 2019 at 10:18 PM Kishore Vuppala - QD2-C <kishore.vuppala@gsa.gov> wrote:

Hi Gerard/Henry/Sherry

We have below questions on the ECAS platform, which help us in coming up with the Transition Approach/Plan and timelines.

Q1 - In the current ECAS AWS environment operating under CTAC, are the AWS organizations enabled?

Q1.1 - If Organizations are enabled, we will need to work with CTAC team on transition their master-pair account, can GSA confirm with CTAC on their concurrence on doing this?

Q1.2 - If Organization are enabled, the process will be easier and we still need confirmation from CTAC on transferring the AWS account, can GSA confirm with CTAC on their concurrence on doing this?

Q2 - I am hoping that contractually GSA owns all the ECAS components and CTAC team will be required transfer as part of the transition-out plan. Could GSA confirm this with CTAC team ASAP?, which will help in detailing out our Plan A, Plan B etc

Q3 - We would like to reach out to CTAC resales team through GSA AWS rep on establishing a CTA, this process will be needed to transfer the accounts either way. Could you please confirm if we can proceed on this step, we would like to ensure you don't have any concerns on this.

Q4 - Outside of the AWS inventory shared as part of the RFQ (attached to this email too), could we get access to the Architecture of current ECAS environment, how the different apps are configured, any other third party tools/licenses that are used (if they are GSA owned vs CTAC owned)

Q5 - Would it be possible to schedule an initial call with CTAC team on Friday 11/22, it will be easier to get these questions answered in a call.

(b) (6) - Please email if you have any other additional questions or updates on the above questions.

Regards
Kishore

--

Gerard Chelak

Branch Chief, Website & Platform Management Branch

Office of Corporate IT Services
Enterprise Platform Solutions Division

[1800 F Street, NW](#)

[Washington DC 20405](#)

[Office 202 219 1118](#)

Primary Cell (b) (6)

gerard.chelak@gsa.gov

--

Gerard Chelak

Branch Chief, Website & Platform Management Branch

Office of Corporate IT Services
Enterprise Platform Solutions Division

[1800 F Street, NW](#)

[Washington DC 20405](#)

[Office 202 219 1118](#)

Primary Cell (b) (6)

gerard.chelak@gsa.gov

--

IT Project Manager - Content Management System

General Services Administration

Office of Govtwide & Enterprise Solutions

Govtwide IT Shared Services & Solutions Division

[1800 F Street, NW](#)

[Washington DC 20405](#)

Subject: Re: [Important] - ECAS Platform Transition Key Questions
Date: Thu, 21 Nov 2019 15:32:01 -0500
From: Sherry Hsu - ICPW <sherry.hsu@gsa.gov>
To: Kishore Vuppala - QD2-C <kishore.vuppala@gsa.gov>
Cc: Gerard Chelak - ICPW <gerard.chelak@gsa.gov>, Henry Chang - ICPW <henry.chang@gsa.gov>, (b) (6) (b) (6) @mobomo.com>
Message-ID: <CAJmzTadXnV9JJ6PJ_ovU3Q7AFQ-gO4Rb12NnXV5G8ohmL+TRjQ@mail.gmail.com>
MD5: 6a99ad889fd6fec73861e9945a65fbda

Hi Kishore,

I just sent a meeting invitation to you, Shawn and CTAC for meet on tomorrow morning. CTAC probably will have one person to join (Doug Mcivor) who is the program manager of the current ECAS AWS profile. Please feel free to add anyone you think need to join the call. Hopefully we can get the answers from Doug especially about the account questions.

Sherry

On Thu, Nov 21, 2019 at 3:22 PM Kishore Vuppala - QD2-C <kishore.vuppala@gsa.gov> wrote:

Hi Gerard,

It will be good to have CTaC team who can answer the questions we had shared in this email thread, we will add If we anymore.

Let me see if Friday works for the team, if not early next week.

Thank you
Kishore

On Thu, Nov 21, 2019 at 11:34 AM Gerard Chelak - ICPW <gerard.chelak@gsa.gov> wrote:

Regarding Q5, what type individuals from ctac would you like at this meeting? If possible can you provide a list of questions for CTAC or at least a list of issues to discuss, before hand so they can prepare somewhat ahead of time and make sure the appropriate individuals attend.

On Wed, Nov 20, 2019 at 10:18 PM Kishore Vuppala - QD2-C <kishore.vuppala@gsa.gov> wrote:

Hi Gerard/Henry/Sherry

We have below questions on the ECAS platform, which help us in coming up with the Transition Approach/Plan and timelines.

Q1 - In the current ECAS AWS environment operating under CTAC, are the AWS organizations enabled?

Q1.1 - If Organizations are enabled, we will need to work with CTAC team on transition their master-pair account, can GSA confirm with CTAC on their concurrence on doing this?

Q1.2 - If Organization are enabled, the process will be easier and we still need confirmation from CTAC on transferring the AWS account, can GSA confirm with CTAC on their concurrence on doing this?

Q2 - I am hoping that contractually GSA owns all the ECAS components and CTAC team will be required

transfer as part of the transition-out plan. Could GSA confirm this with CTAC team ASAP?, which will help in detailing out our Plan A, Plan B etc

Q3 - We would like to reach out to CTAC resales team through GSA AWS rep on establishing a CTA, this process will be needed to transfer the accounts either way. Could you please confirm if we can proceed on this step, we would like to ensure you don't have any concerns on this.

Q4 - Outside of the AWS inventory shared as part of the RFQ (attached to this email too), could we get access to the Architecture of current ECAS environment, how the different apps are configured, any other third party tools/licenses that are used (if they are GSA owned vs CTAC owned)

Q5 - Would it be possible to schedule an initial call with CTAC team on Friday 11/22, it will be easier to get these questions answered in a call.

(b) (6) - Please email if you have any other additional questions or updates on the above questions.

Regards
Kishore

--

Gerard Chelak

Branch Chief, Website & Platform Management Branch

Office of Corporate IT Services
Enterprise Platform Solutions Division
[1800 F Street, NW](#)
[Washington DC 20405](#)
[Office 202 219 1118](#)
Primary Cell (b) (6)
gerard.chelak@gsa.gov

--

Gerard Chelak

Branch Chief, Website & Platform Management Branch

Office of Corporate IT Services
Enterprise Platform Solutions Division
[1800 F Street, NW](#)
[Washington DC 20405](#)
[Office 202 219 1118](#)
Primary Cell (b) (6)
gerard.chelak@gsa.gov

--

IT Project Manager - Content Management System
General Services Administration
Office of Govtwide & Enterprise Solutions
Govtwide IT Shared Services & Solutions Division
1800 F Street, NW
Washington DC 20405

Subject: Re: CTAC data transfer schedule
Date: Tue, 11 Feb 2020 15:26:07 -0500
From: Henry Chang - ICPW <henry.chang@gsa.gov>
To: Gerard Chelak - ICPW <gerard.chelak@gsa.gov>, Chris McFerren - IAG <chris.mcferren@gsa.gov>
Cc: Ashwin Deshmukh - Qd2-C <ashwin.deshmukh@gsa.gov>, Sherry Hsu <sherry.hsu@gsa.gov>, Kishore Vuppala - QD2-C <kishore.vuppala@gsa.gov>, "Chudi Okafo (XTB)" <chudi.okafo@gsa.gov>
Message-ID: <CABzfJ91K9xwzVB+XwpzWLMFtEwJhvAruW2g5=P8vraa_4H9hnw@mail.gmail.com>
MD5: 7b423971147521d4105b3792848ddbaa

=====DRAFT BELOW=====

Vivian,

We have discussed the CTAC contract close out issues with Doug McIvor of CTAC on Friday Feb 7, 2020 regarding the data transfer for ECAS go-live in the new AWS environment. Proposed schedule as following:

Mon 3/2/2020 - Fri 3/6/2020 Staggered fashion content freeze and data transfer from CTAC to REI

Sun 3/8/2020 DNS switch to the new ECAS environment and testing.

Mon 3/9/2020 Go-Live in the new ECAS environment

In order to protect data integrity, we have to enforce content freeze before CTAC starts data transfer. In the meantime, we have to balance the tolerance for content freeze among project teams. GSA.gov said 2 to 5 days freeze is what they can tolerate. USA.gov will tolerate a "brief" freeze. Atlassian (JIRA and Confluence) users have little tolerance for a freeze because both systems are actively used during business hours.

We put together a proposed sequence for the week of March 2nd through the final cutover which assumes we receive the data from CTAC over the course of a few days in the week as discussed.

Mon 3/2/2020 GSA.gov and [Insite.gsa.gov](https://insite.gsa.gov) enforce content freeze in the morning. CTAC transfers GSA.gov and [Insite.gsa.gov](https://insite.gsa.gov) data by 5:00 PM the same day.

Wed 3/4/2020 [Go.USA.gov](https://go.usa.gov) enforces content freeze in the morning. CTAC transfers [Go.USA.gov](https://go.usa.gov) data by 5:00 PM the same day.

Thu 3/5/2020 USA.gov enforces content freeze in the morning. CTAC transfers USA.gov data by 5:00 PM the same day.

Thu 3/5/2020 SMR enforces content freeze in the morning. CTAC transfers SMR data by 5:00 PM the same day.

Fri 3/6/2020 Atlassian enforces content freeze after 5:00 PM. CTAC transfer Crowd, Confluence and JIRA data by 9:00 PM the same day.

Please present this and get final buy-in from CTAC.

Thanks,

Henry Chang
IT Specialist
Website & Platform Management Branch (ICPW)
Corporate IT Services (IC)
GSA IT (I)
202-219-1801 (Office)

(b) (6) (Mobile)

On Tue, Feb 11, 2020 at 12:41 PM Gerard Chelak - ICPW <gerard.chelak@gsa.gov> wrote:

we also need SMR?
Any others?

On Tue, Feb 11, 2020 at 12:38 PM Henry Chang - ICPW <henry.chang@gsa.gov> wrote:

Gerard,

You asked us to put together a plan based on the input from CTAC and business owners. Please review the draft version below.

===== DRAFT
=====

Vivian,

We have discussed the CTAC contract close out issues with Doug McIvor of CTAC on Friday Feb 7, 2020 regarding the data transfer for ECAS go-live in the new AWS environment and revealed the following schedule:

Mon 3/2/2020 - Sat 2/7/2020 Data transfer from CTAC to REI
Sun 3/8/2020 DNS switch to the new ECAS environment and testing.
Mon 3/9/2020 Go-Live in the new ECAS environment

In order to protect data integrity, we have to enforce content freeze before CTAC starts data transfer. In the meantime, we have to balance the tolerance for content freeze among project teams. GSA.gov said 2 to 5 days freeze is what they can tolerate. USA.gov will tolerate a "brief" freeze. Atlassian (JIRA and Confluence) users have little tolerance for a freeze because both systems are actively used during business hours.

We put together a proposed sequence for the week of March 2nd through the final cutover which assumes we receive the data from CTAC over the course of a few days in the week as discussed.

Mon 3/2/2020 GSA.gov and [Insite.gsa.gov](https://insite.gsa.gov) enforce content freeze in the morning. CTAC transfers GSA.gov and [Insite.gsa.gov](https://insite.gsa.gov) data by 5:00 PM the same day.
Wed 3/4/2020 USA.gov enforces content freeze in the morning. CTAC transfers USA.gov family data by 5:00 PM the same day.
Fri 3/6/2020 Atlassian enforces content freeze after 5:00 PM. CTAC transfer Crowd, Confluence and JIRA data no later than 9:00 AM on Sat 3/7/2020.

Please present this and get final buy-in from CTAC.

Thanks,

Henry Chang
IT Specialist
Website & Platform Management Branch (ICPW)
Corporate IT Services (IC)
GSA IT (I)
202-219-1801 (Office)

 (Mobile)

--

Gerard Chelak

Branch Chief, Website & Platform Management Branch

Office of Corporate IT Services
Enterprise Platform Solutions Division
1800 F Street, NW
Washington DC 20405
Office 202 219 1118
Primary Cell (b) (6)
gerard.chelak@gsa.gov

Subject: Re: CTAC data transfer schedule
Date: Tue, 11 Feb 2020 12:41:47 -0500
From: Gerard Chelak - ICPW <gerard.chelak@gsa.gov>
To: Ashwin Deshmukh - Qd2-C <ashwin.deshmukh@gsa.gov>
Cc: Henry Chang - ICPW <henry.chang@gsa.gov>, Sherry Hsu <sherry.hsu@gsa.gov>, Kishore Vuppala - QD2-C <kishore.vuppala@gsa.gov>
Message-ID: <CACdVdOmHtxnBUU5JdRbtkvCx52OH9Da12_8hftmCoeMmYoF81w@mail.gmail.com>
MD5: bd06eaef123873776be4fce3870ee156

we also need SMR?Any others?

On Tue, Feb 11, 2020 at 12:38 PM Henry Chang - ICPW <henry.chang@gsa.gov> wrote:

Gerard,

You asked us to put together a plan based on the input from CTAC and business owners. Please review the draft version below.

===== DRAFT
=====

Vivian,

We have discussed the CTAC contract close out issues with Doug McIvor of CTAC on Friday Feb 7, 2020 regarding the data transfer for ECAS go-live in the new AWS environment and revealed the following schedule:

Mon 3/2/2020 - Sat 2/7/2020 Data transfer from CTAC to REI
Sun 3/8/2020 DNS switch to the new ECAS environment and testing.
Mon 3/9/2020 Go-Live in the new ECAS environment

In order to protect data integrity, we have to enforce content freeze before CTAC starts data transfer. In the meantime, we have to balance the tolerance for content freeze among project teams. GSA.gov said 2 to 5 days freeze is what they can tolerate. USA.gov will tolerate a "brief" freeze. Atlassian (JIRA and Confluence) users have little tolerance for a freeze because both systems are actively used during business hours.

We put together a proposed sequence for the week of March 2nd through the final cutover which assumes we receive the data from CTAC over the course of a few days in the week as discussed.

Mon 3/2/2020 GSA.gov and [Insite.gsa.gov](https://insite.gsa.gov) enforce content freeze in the morning. CTAC transfers GSA.gov and [Insite.gsa.gov](https://insite.gsa.gov) data by 5:00 PM the same day.
Wed 3/4/2020 USA.gov enforces content freeze in the morning. CTAC transfers USA.gov family data by 5:00 PM the same day.
Fri 3/6/2020 Atlassian enforces content freeze after 5:00 PM. CTAC transfer Crowd, Confluence and JIRA data no later than 9:00 AM on Sat 3/7/2020.

Please present this and get final buy-in from CTAC.

Thanks,

Henry Chang
IT Specialist
Website & Platform Management Branch (ICPW)
Corporate IT Services (IC)
GSA IT (I)
202-219-1801 (Office)

(b) (6) (Mobile)

--

Gerard Chelak

Branch Chief, Website & Platform Management Branch

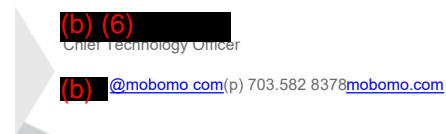
Office of Corporate IT Services
Enterprise Platform Solutions Division
1800 F Street, NW
Washington DC 20405
Office 202 219 1118
Primary Cell (b) (6)
gerard.chelak@gsa.gov

Subject: Re: [Important] - ECAS Platform Transition Key Questions
Date: Thu, 21 Nov 2019 23:50:19 -0500
From: Kishore Vuppala - QD2-C <kishore.vuppala@gsa.gov>
To: (b) (6) (b) (6) @mobomo.com>
Message-ID: <CAA1JHno2eHb5aDourbsUmcMKx5C9tyhaG2FRxcxGGML81ShQcQ@mail.gmail.com>
MD5: 684035d89cec09542591150d1a293a4f

I am going to do remote, thanks you making yourself available.

On Thu, Nov 21, 2019 at 11:46 PM (b) (6) (b) (6) @mobomo.com> wrote:

Yes. Is it in person or remote? Either way I can be there.



What is your cloud readiness score? Take the assessment here: <https://www.mobomo.com/cloud-readiness-assessment/>

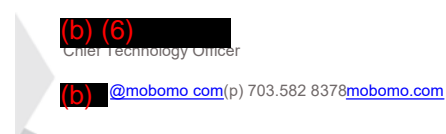
On Thu, Nov 21, 2019 at 10:58 PM Kishore Vuppala - QD2-C <kishore.vuppala@gsa.gov> wrote:

Thank you Shawn for the details notes, assuming you can attend tomorrow 10AM?

On Thu, Nov 21, 2019 at 4:22 PM (b) (6) (b) (6) @mobomo.com> wrote:

Kishore,

This meeting is entirely to determine CTAC's level of cooperation to turn over the AWS root account credentials as you requested.



What is your cloud readiness score? Take the assessment here: <https://www.mobomo.com/cloud-readiness-assessment/>

On Thu, Nov 21, 2019 at 3:28 PM Sherry Hsu - ICPW <sherry.hsu@gsa.gov> wrote:

Hi Kishore,

I just sent a meeting invitation to you, Shawn and CTAC for meet on tomorrow morning. CTAC probably will have one person to join (Doug Mcivor) who is the program manager of the current ECAS AWS profile. Please feel free to add anyone you think need to join the call. Hopefully we can get the answers from Doug especially about the account questions.

Sherry

On Thu, Nov 21, 2019 at 3:22 PM Kishore Vuppala - QD2-C <kishore.vuppala@gsa.gov> wrote:

Hi Gerard,

It will be good to have CTaC team who can answer the questions we had shared in this email thread, we will add if we anymore.

Let me see if Friday works for the team, if not early next week.

Thank you
Kishore

On Thu, Nov 21, 2019 at 11:34 AM Gerard Chelak - ICPW <gerard.chelak@gsa.gov> wrote:

Regarding Q5, what type individuals from ctac would you like at this meeting? If possible can you provide a list of questions for CTAC or at least a list of issues to discuss, before hand so they can prepare somewhat ahead of time and make sure the appropriate individuals attend.

On Wed, Nov 20, 2019 at 10:18 PM Kishore Vuppala - QD2-C <kishore.vuppala@gsa.gov> wrote:

Hi Gerard/Henry/Sherry

We have below questions on the ECAS platform, which help us in coming up with the Transition Approach/Plan and timelines.

Q1 - In the current ECAS AWS environment operating under CTAC, are the AWS organizations enabled?

Q1.1 - If Organizations are enabled, we will need to work with CTAC team on transition their master-pair account, can GSA confirm with CTAC on their concurrence on doing this?

Q1.2 - If Organization are enabled, the process will be easier and we still need confirmation from CTAC on transferring the AWS account, can GSA confirm with CTAC on their concurrence on doing this?

Q2 - I am hoping that contractually GSA owns all the ECAS components and CTAC team will be required transfer as part of the transition-out plan. Could GSA confirm this with CTAC team ASAP?, which will help in detailing out our Plan A, Plan B etc

Q3 - We would like to reach out to CTAC resales team through GSA AWS rep on establishing a CTA, this process will be needed to transfer the accounts either way. Could you please confirm if we can proceed on this step, we would like to ensure you don't have any concerns on this.

Q4 - Outside of the AWS inventory shared as part of the RFQ (attached to this email too), could we get access to the Architecture of current ECAS environment, how the different apps are configured, any other third party tools/licenses that are used (if they are GSA owned vs CTAC owned)

Q5 - Would it be possible to schedule an initial call with CTAC team on Friday 11/22, it will be easier to get these questions answered in a call.

(b) (6) - Please email if you have any other additional questions or updates on the above questions.

Regards
Kishore

--

Gerard Chelak

Branch Chief, Website & Platform Management Branch

Office of Corporate IT Services
Enterprise Platform Solutions Division
[1800 F Street, NW](#)
[Washington DC 20405](#)
[Office 202 219 1118](#)
Primary Cell [\(b\) \(6\)](#)
gerard.chelak@gsa.gov

--

Gerard Chelak

Branch Chief, Website & Platform Management Branch

Office of Corporate IT Services
Enterprise Platform Solutions Division
[1800 F Street, NW](#)
[Washington DC 20405](#)
[Office 202 219 1118](#)
Primary Cell [\(b\) \(6\)](#)
gerard.chelak@gsa.gov

--

IT Project Manager - Content Management System
General Services Administration
Office of Govtwide & Enterprise Solutions
Govtwide IT Shared Services & Solutions Division
1800 F Street, NW
Washington DC 20405

Subject: CTAC data transfer schedule
Date: Tue, 11 Feb 2020 12:38:18 -0500
From: Henry Chang - ICPW <henry.chang@gsa.gov>
To: Gerard Chelak <gerard.chelak@gsa.gov>, Ashwin Deshmukh - Qd2-C <ashwin.deshmukh@gsa.gov>, Sherry Hsu <sherry.hsu@gsa.gov>, Kishore Vuppala - QD2-C <kishore.vuppala@gsa.gov>
Message-ID: <CABzfJ91Da+dLURPEL0qWXdSJWOOUnZ23h=yKRiekPVapk4JpaA@mail.gmail.com>
MD5: fbfad710f05751d29ca4779269a3537e

Gerard,

You asked us to put together a plan based on the input from CTAC and business owners. Please review the draft version below.

===== DRAFT
=====

Vivian,

We have discussed the CTAC contract close out issues with Doug McIvor of CTAC on Friday Feb 7, 2020 regarding the data transfer for ECAS go-live in the new AWS environment and revealed the following schedule:

Mon 3/2/2020 - Sat 2/7/2020 Data transfer from CTAC to REI
Sun 3/8/2020 DNS switch to the new ECAS environment and testing.
Mon 3/9/2020 Go-Live in the new ECAS environment

In order to protect data integrity, we have to enforce content freeze before CTAC starts data transfer. In the meantime, we have to balance the tolerance for content freeze among project teams. GSA.gov said 2 to 5 days freeze is what they can tolerate. USA.gov will tolerate a "brief" freeze. Atlassian (JIRA and Confluence) users have little tolerance for a freeze because both systems are actively used during business hours.

We put together a proposed sequence for the week of March 2nd through the final cutover which assumes we receive the data from CTAC over the course of a few days in the week as discussed.

Mon 3/2/2020 GSA.gov and [Insite.gsa.gov](https://insite.gsa.gov) enforce content freeze in the morning. CTAC transfers GSA.gov and [Insite.gsa.gov](https://insite.gsa.gov) data by 5:00 PM the same day.
Wed 3/4/2020 USA.gov enforces content freeze in the morning. CTAC transfers USA.gov family data by 5:00 PM the same day.
Fri 3/6/2020 Atlassian enforces content freeze after 5:00 PM. CTAC transfer Crowd, Confluence and JIRA data no later than 9:00 AM on Sat 3/7/2020.

Please present this and get final buy-in from CTAC.

Thanks,

Henry Chang
IT Specialist
Website & Platform Management Branch (ICPW)
Corporate IT Services (IC)
GSA IT (I)
202-219-1801 (Office)

(b) (6) (Mobile)

Subject: Re: [Important] - ECAS Platform Transition Key Questions
Date: Fri, 22 Nov 2019 08:00:24 -0500
From: Kishore Vuppala - QD2-C <kishore.vuppala@gsa.gov>
To: (b) (6) (b) (6) @mobomo.com>
Message-ID: <CAA1JHnrx-bY0f4hHqdg+G8r_5bCehtaO4SNC=k0KoT8xSKNZg@mail.gmail.com>
MD5: 3e250150b121f70b14108887a8509d1f

Sure , I will start off and will mention your name to jump in with any questions.

Let me see if anyone from JHC can join.

Thanks

On Fri, Nov 22, 2019 at 7:54 AM (b) (6) (b) (6) @mobomo.com> wrote:

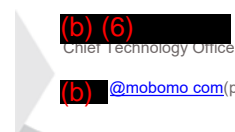
Sherry has confirmed it will be all remote today.

This means likely CTAC executive management and other CTAC staff will be listening in on the call. Would greatly appreciate your driving this session.

You leading and driving the conversation with questions about the root account transition concerns, will ensure things go better - as the successful hand-off of AWS root account(s) control is also GSA primary concern at this time.

It may be that requests at this initial stage, if driven by me, could lead to additional animosity from the CTAC executive management side.

I will of course follow your direction on the call as well as using my own judgement to jump in to support independently as context warrants/demands.


(b) (6)
Chief Technology Officer
(b) (6) @mobomo.com (p) 703.582.8378 mobomo.com

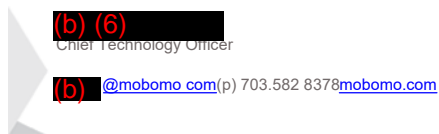
What is your cloud readiness score? Take the assessment here: <https://www.mobomo.com/cloud-readiness-assessment/>

On Thu, Nov 21, 2019 at 11:50 PM Kishore Vuppala - QD2-C <kishore.vuppala@gsa.gov> wrote:

I am going to do remote, thanks you making yourself available.

On Thu, Nov 21, 2019 at 11:46 PM (b) (6) (b) (6) @mobomo.com> wrote:

Yes. Is it in person or remote? Either way I can be there.



What is your cloud readiness score? Take the assessment here: <https://www.mobomo.com/cloud-readiness-assessment/>

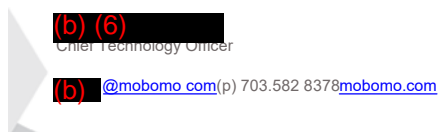
On Thu, Nov 21, 2019 at 10:58 PM Kishore Vuppala - QD2-C <kishore.vuppala@gsa.gov> wrote:

Thank you Shawn for the details notes, assuming you can attend tomorrow 10AM?

On Thu, Nov 21, 2019 at 4:22 PM (b) (6) (b) (6) <@mobomo.com> wrote:

Kishore,

This meeting is entirely to determine CTAC's level of cooperation to turn over the AWS root account credentials as you requested.



What is your cloud readiness score? Take the assessment here: <https://www.mobomo.com/cloud-readiness-assessment/>

On Thu, Nov 21, 2019 at 3:28 PM Sherry Hsu - ICPW <sherry.hsu@gsa.gov> wrote:

Hi Kishore,

I just sent a meeting invitation to you, Shawn and CTAC for meet on tomorrow morning. CTAC probably will have one person to join (Doug Mcivor) who is the program manager of the current ECAS AWS profile. Please feel free to add anyone you think need to join the call. Hopefully we can get the answers from Doug especially about the account questions.

Sherry

On Thu, Nov 21, 2019 at 3:22 PM Kishore Vuppala - QD2-C <kishore.vuppala@gsa.gov> wrote:

Hi Gerard,

It will be good to have CTaC team who can answer the questions we had shared in this email thread, we will add If we anymore.

Let me see if Friday works for the team, if not early next week.

Thank you
Kishore

On Thu, Nov 21, 2019 at 11:34 AM Gerard Chelak - ICPW <gerard.chelak@gsa.gov> wrote:

Regarding Q5, what type individuals from ctac would you like at this meeting? If possible can you provide a list of questions for CTAC or at least a list of issues to discuss, before hand so they can prepare somewhat ahead of time and make sure the appropriate individuals attend.

On Wed, Nov 20, 2019 at 10:18 PM Kishore Vuppala - QD2-C <kishore.vuppala@gsa.gov> wrote:

Hi Gerard/Henry/Sherry

We have below questions on the ECAS platform, which help us in coming up with the Transition Approach/Plan and timelines.

Q1 - In the current ECAS AWS environment operating under CTAC, are the AWS organizations enabled?

Q1.1 - If Organizations are enabled, we will need to work with CTAC team on transition their master-pair account, can GSA confirm with CTAC on their concurrence on doing this?

Q1.2 - If Organization are enabled, the process will be easier and we still need confirmation from CTAC on transferring the AWS account, can GSA confirm with CTAC on their concurrence on doing this?

Q2 - I am hoping that contractually GSA owns all the ECAS components and CTAC team will be required transfer as part of the transition-out plan. Could GSA confirm this with CTAC team ASAP?, which will help in detailing out our Plan A, Plan B etc

Q3 - We would like to reach out to CTAC resales team through GSA AWS rep on establishing a CTA, this process will be needed to transfer the accounts either way. Could you please confirm if we can proceed on this step, we would like to ensure you don't have any concerns on this.

Q4 - Outside of the AWS inventory shared as part of the RFQ (attached to this email too), could we get access to the Architecture of current ECAS environment, how the different apps are configured, any other third party tools/licenses that are used (if they are GSA owned vs CTAC owned)

Q5 - Would it be possible to schedule an initial call with CTAC team on Friday 11/22, it will be easier to get these questions answered in a call.

(b) (6) - Please email if you have any other additional questions or updates on the above questions.

Regards
Kishore

--

Gerard Chelak

Branch Chief, Website & Platform Management Branch

Office of Corporate IT Services
Enterprise Platform Solutions Division
[1800 F Street, NW](#)
[Washington DC 20405](#)
[Office 202 219 1118](#)
Primary Cell (b) (6)
gerard.chelak@gsa.gov

--

Gerard Chelak

Branch Chief, Website & Platform Management Branch

Office of Corporate IT Services
Enterprise Platform Solutions Division
[1800 F Street, NW](#)
[Washington DC 20405](#)
[Office 202 219 1118](#)
Primary Cell (b) (6)
gerard.chelak@gsa.gov

--

IT Project Manager - Content Management System
General Services Administration
Office of Govtwide & Enterprise Solutions
Govtwide IT Shared Services & Solutions Division
[1800 F Street, NW](#)
[Washington DC 20405](#)

Subject: ECAS Atlassian File Transfer using RSync
Date: Tue, 4 Feb 2020 10:10:51 -0500
From: Ashwin Deshmukh - QD2-C <ashwin.deshmukh@gsa.gov>
To: Chris McFerren - ICE <chris.mcferren@gsa.gov>, Henry Chang - ICPW <henry.chang@gsa.gov>, Chudi Okafo <chudi.okafo@gsa.gov>, Sherry Hsu - ICPW <sherry.hsu@gsa.gov>, Gerard Chelak - ICPW <gerard.chelak@gsa.gov>
Cc: Kishore Vuppala - MEB-C <kishore.vuppala@gsa.gov>
Message-ID: <CAPYUTWKuMmqERgjY-yiQ+xheE8MU172CRsdaChQNsKjp5nyvbA@mail.gmail.com>
MD5: f665c03ff8235287b7916434ca21a03d

Chris/Gerard,

There are 2 options to do the file transfer for the Atlassian applications (JIRA, Confluence, CROWD)

1. REI will provide ssh keys to CTAC to access our servers on port 22 from CTAC Atlassian servers so they can push the files to our servers using Rsync. We will put the right permissions in place so that they cannot change any configurations.

Advantages:

They can start the file transfer process now and on the cutover day they only push the deltas.

Reduces migration time significantly.

Reduces the effort for CTAC to zip and push on their s3 then email the group.

Reduces the effort for REI to download and unzip and then transfer it to our servers.

2. CTAC to allow our systems inbound port 22 access, and setup a username/password or SSH key for us to use for rsync. We could then rsync files at our will whenever we needed it. (This option will most likely get rejected)

Please let us know if you have any questions or concerns.

Thanks,
Ashwin Deshmukh

Subject: [Important] - ECAS Platform Transition Key Questions
Date: Wed, 20 Nov 2019 22:18:14 -0500
From: Kishore Vuppala - QD2-C <kishore.vuppala@gsa.gov>
To: Gerard Chelak - XTB <gerard.chelak@gsa.gov>, Henry Chang - ICPW <henry.chang@gsa.gov>, Sherry Hsu <sherry.hsu@gsa.gov>
Cc: Shawn MacFarland <shawn.macfarland@gsa.gov>, Shawn MacFarland (b) (6) @mobomo.com, (b) (6) @reisystems.com, Anita Halici - QD-C <anita.halici@gsa.gov>, Ashwin Deshmukh - QD2-C <ashwin.deshmukh@gsa.gov>, (b) (6) @reisystems.com, (b) (6) @reisystems.com, (b) (6) @mobomo.com, (b) (6) @jhctechology.com
Message-ID: <CAA1JHnr4=Ga--dcaOVuW5FyPy_JNV+n2P08Z0CaNssgHDxnRKg@mail.gmail.com>
MD5: 95f49bfc2c77cb4c077c885ca757e266
Attachments: Appendix 1 and Appendix 2.1566494006879.pdf

Hi Gerard/Henry/Sherry

We have below questions on the ECAS platform, which help us in coming up with the Transition Approach/Plan and timelines.

Q1 - In the current ECAS AWS environment operating under CTAC, are the AWS organizations enabled?

Q1.1 - If Organizations are enabled, we will need to work with CTAC team on transition their master-pair account, can GSA confirm with CTAC on their concurrence on doing this?

Q1.2 - If Organization are enabled, the process will be easier and we still need confirmation from CTAC on transferring the AWS account, can GSA confirm with CTAC on their concurrence on doing this?

Q2 - I am hoping that contractually GSA owns all the ECAS components and CTAC team will be required transfer as part of the transition-out plan. Could GSA confirm this with CTAC team ASAP?, which will help in detailing out our Plan A, Plan B etc

Q3 - We would like to reach out to CTAC resales team through GSA AWS rep on establishing a CTA, this process will be needed to transfer the accounts either way. Could you please confirm if we can proceed on this step, we would like to ensure you don't have any concerns on this.

Q4 - Outside of the AWS inventory shared as part of the RFQ (attached to this email too), could we get access to the Architecture of current ECAS environment, how the different apps are configured, any other third party tools/licenses that are used (if they are GSA owned vs CTAC owned)

Q5 - Would it be possible to schedule an initial call with CTAC team on Friday 11/22, it will be easier to get these questions answered in a call.

Shawn/Craig/Ken - Please email if you have any other additional questions or updates on the above questions.

Regards
Kishore

Subject: CTAC ECAS Contingency Plat - attached
Date: Thu, 16 Jan 2020 15:39:30 -0600
From: Debra Smith - IST-C <debra.smith@gsa.gov>
To: Ashwin Deshmukh - QD2-C <ashwin.deshmukh@gsa.gov>
Cc: Kishore Vuppala - ITCB-C <kishore.vuppala@gsa.gov>, michael.iams@gsa.gov, Gerard Chelak - ICPW <gerard.chelak@gsa.gov>, Henry Chang <henry.chang@gsa.gov>, Sherry Hsu <sherry.hsu@gsa.gov>, Matt Regan - IST <matthew.regan@gsa.gov>, Thomas Eaton - IST <thomas.eaton@gsa.gov>
Message-ID: <CAEHvnKGMhpcTKk31hGQRf8ebX0oCbWGjtuV9teQkMgR6sUuSbA@mail.gmail.com>
MD5: cfd3fbed768f6bb30537da2487f49d7
Attachments: ECAS Information System Contingency Plan 31Jan2019 (5).docx

Hello,

Attached is the current ECAS contingency plan that will need to be updated to reflect the REI implementation. The GSA template for contingency plans was included in the other email.

Best Regards,

Debra J. Smith CISSP, CAPM, GIAC GSEC
Enterprise Content Application Services ISSO
Enterprise Infrastructure Operations ISSO
Office of the Chief Information Security Officer

U.S. General Services Administration
Primary E-mail: debra.smith@gsa.gov
Secondary E-mail: (b) (6) @telos.com
Office: 817-850-8459
Work Cell: (b) (6)

Subject: Fwd: CTAC ECAS Contingency Plat - attached
Date: Sat, 8 Feb 2020 14:05:41 -0600
From: Gerard Chelak - ICPW <gerard.chelak@gsa.gov>
To: Ashwin Deshmukh - QD2-C <ashwin.deshmukh@gsa.gov>
Cc: Henry Chang - ICPW <henry.chang@gsa.gov>, Kishore Vuppala - MEB-C <kishore.vuppala@gsa.gov>, Sherry Hsu - ICPW <sherry.hsu@gsa.gov>, Chudi Okafo <chudi.okafo@gsa.gov>, Debra Smith - IST-C <debra.smith@gsa.gov>
Message-ID: <CACdVdO=a3U26Sy+Fi6bAni0uKXjPhdPL9Ryg7hOZm1p_Df+C5Q@mail.gmail.com>
MD5: 65989bb4ea8887aa051b5998bdc2d7e2
Attachments: ECAS Information System Contingency Plan 31Jan2019 (5).docx

----- Forwarded message -----

From: **Debra Smith - IST-C** <debra.smith@gsa.gov>
Date: Thu, Jan 16, 2020 at 3:40 PM
Subject: CTAC ECAS Contingency Plat - attached
To: Ashwin Deshmukh - QD2-C <ashwin.deshmukh@gsa.gov>
Cc: Kishore Vuppala - ITCB-C <kishore.vuppala@gsa.gov>, <michael.iams@gsa.gov>, Gerard Chelak - ICPW <gerard.chelak@gsa.gov>, Henry Chang <henry.chang@gsa.gov>, Sherry Hsu <sherry.hsu@gsa.gov>, Matt Regan - IST <matthew.regan@gsa.gov>, Thomas Eaton - IST <thomas.eaton@gsa.gov>

Hello,

Attached is the current ECAS contingency plan that will need to be updated to reflect the REI implementation. The GSA template for contingency plans was included in the other email.

Best Regards,

Debra J. Smith CISSP, CAPM, GIAC GSEC
Enterprise Content Application Services ISSO
Enterprise Infrastructure Operations ISSO
Office of the Chief Information Security Officer

U.S. General Services Administration
Primary E-mail: debra.smith@gsa.gov
Secondary E-mail: (b) (6) @telos.com
Office: 817-850-8459
Work Cell: (b) (6)

--

Gerard Chelak

Branch Chief, Website & Platform Management Branch

Office of Corporate IT Services
Enterprise Platform Solutions Division
1800 F Street, NW
Washington DC 20405
Office 202 219 1118
Primary Cell (b) (6)

gerard.chelak@gsa.gov

Subject: another document
Date: Sat, 8 Feb 2020 14:24:30 -0600
From: Gerard Chelak - ICPW <gerard.chelak@gsa.gov>
To: Ashwin Deshmukh - QD2-C <ashwin.deshmukh@gsa.gov>, (b) (6) [REDACTED]
<[REDACTED]@reisystems.com>
Cc: Henry Chang <henry.chang@gsa.gov>, Chudi Okafo <chudi.okafo@gsa.gov>, Kishore Vuppala - QD2-C <kishore.vuppala@gsa.gov>
Message-ID: <CACdVdOmtABLLGaEbtT-68HB=DhQns2NP37e9pT1=GF5NBkvYbw@mail.gmail.com>
MD5: 8af684e78449769b9c0c77beb56eb7c6
Attachments: gsa-ecas-devops-guide.pdf

we should discuss before you take this as accurate.

--

Gerard Chelak

Branch Chief, Website & Platform Management Branch

Office of Corporate IT Services
Enterprise Platform Solutions Division
1800 F Street, NW
Washington DC 20405
Office 202 219 1118
Primary Cell (b) (6) [REDACTED]
gerard.chelak@gsa.gov

(b) (5)

(b) (5)

(b) (5)

(b) (5)

(b) (5)

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

(b) (5)

(b) (5)

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

(b) (5)

[REDACTED]

[REDACTED]

(b) (5)

(b) (5)

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

You are receiving this email at the account kishore.vuppala@gsa.gov because you are subscribed for invitations on calendar kishore.vuppala@gsa.gov.

To stop receiving these emails, please log in to <https://www.google.com/calendar/> and change your notification settings for this calendar.

Forwarding this invitation could allow any recipient to send a response to the organizer and be added to the guest list, or invite others regardless of their own invitation status, or to modify your RSVP. [Learn More](#).

Subject: Slides for Todays meeting with Liz DelNegro
Date: Wed, 29 Jan 2020 09:21:45 +0000
From: (b) (6) (b) (6)@reisystems.com>
To: Gerard Chelak - ICPW <gerard.chelak@gsa.gov>
Cc: Kishore Vuppala - ITCB-C <kishore.vuppala@gsa.gov>
Message-ID: <BL0PR02MB3859A545EE697A06129AB67EB9050@BL0PR02MB3859.namprd02.prod.outlook.com>
MD5: f4378b6f41bf0de62390eac280a3a271
Attachments: ECAS_GSA_Leadership_Status_Report_01292020_v4.pptx

Hi Gerard,

Please find attached slides we had put together for GSA leadership ECAS status meeting, below are few points as you review the slides content

- | We wanted to give full context on the transition and challenges encountered (you will lot of things you are already aware)
- | Added financial perspective in the "Overall Summary" slide
- | Approach taken to overcome challenges
- | Timeline going up to March 16
- | Issues/Risks and our mitigation actions
- | Key Ask from GSA

Let us know **your feedback by 11 AM**, and confirm if we should be sending the slides ahead of time to Liz and group for their review.

Let me know if you have any questions, will give you a call to discuss on any of the content.

Thank You
(b) (6)
REI Systems ... *Achieving Excellence Together*
Office: 703.480.9245
Mobile: (b) (6)
(b) (6) @reisystems.com | www.reisystems.com

Subject: more documents
Date: Sat, 8 Feb 2020 14:28:33 -0600
From: Gerard Chelak - ICPW <gerard.chelak@gsa.gov>
To: Ashwin Deshmukh - QD2-C <ashwin.deshmukh@gsa.gov>
Cc: Henry Chang <henry.chang@gsa.gov>, Chudi Okafo <chudi.okafo@gsa.gov>, Kishore Vuppala - QD2-C <kishore.vuppala@gsa.gov>, Sherry Hsu <sherry.hsu@gsa.gov>
Message-ID: <CACdVdOnvNqb0zx51RWSS7E9jmuNYxqnNJ5VWdjB6H0m56oOdRg@mail.gmail.com>
MD5: e0a9b3fe58d5196e54de6ac69dfa43f8
Attachments: Incident Test Report 2019.docx ; Risk Management Plan.docx ; Vulnerability Management Plan.docx ; Continuous Monitoring Plan.docx ; Change Management Plan.docx

--

Gerard Chelak

Branch Chief, Website & Platform Management Branch

Office of Corporate IT Services
Enterprise Platform Solutions Division
1800 F Street, NW
Washington DC 20405
Office 202 219 1118
Primary Cell (b) (6)
gerard.chelak@gsa.gov

I don't know if these are current or not. Henry needs to chime in.

(b) (5)

[REDACTED]

(b) (5)

(b) (5)

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]



(b) (5)

[REDACTED]

(b) (5)

(b) (5)

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

(b) (5)

(b) (5)

[REDACTED]

(b) (5)

(b) (5)

[REDACTED]

[REDACTED] (b) (6)

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

(b) (5)

(b) (5)

[REDACTED]

(b) (5)

(b) (5) [Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted] (b) (6) [Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

(b) (5) [Redacted]
(b) (5) [Redacted]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

--

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]
[REDACTED]
[REDACTED]
(b) (5)
[REDACTED]

(b) (5)

[REDACTED]

(b) (5)

(b) (5)

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

Subject: ECAS Platform Applications - Weekly Slides
Date: Tue, 11 Feb 2020 18:22:20 -0500
From: Kishore Vuppala - ITCB-C <kishore.vuppala@gsa.gov>
To: Gerard Chelak - XTB <gerard.chelak@gsa.gov>, Sherry Hsu <sherry.hsu@gsa.gov>, Henry Chang - ICPW <henry.chang@gsa.gov>, Latosha Frink - ICT <latosha.frink@gsa.gov>
Cc: (b) (6) (b) (6) @reisystems.com>
Message-ID: <CAA1JHnoWYzzOW4Krexk4bzk6GLwgKJanJ1+CUHP7o2VzG2pSw@mail.gmail.com>
MD5: e987a8c1a3bacac7ee7f8f1db03def44
Attachments: ECAS_Platform_Applications_Weekly_Updates_Report_02.03.2020.pptx

Hi Gerard/Henry/Sherry

Please find attached weekly slides covering the period (02/03 - 02/09) for ECAS platform and applications.

As we are in critical timeline to go live mid-march, we thought weekly slides will be helpful.

Let us know if you have any questions or concerns, or need any additional data points in the weekly slides.

Thanks
Kishore

Subject: Re: Existing CTAC ECAS Security Documentation - for REI updates and GSA Templates
Date: Wed, 29 Jan 2020 12:09:55 -0600
From: Debra Smith - IST-C <debra.smith@gsa.gov>
To: Ashwin Deshmukh - QD2-C <ashwin.deshmukh@gsa.gov>
Cc: Kishore Vuppala - ITCB-C <kishore.vuppala@gsa.gov>, michael.iams@gsa.gov, Matt Regan - IST <matthew.regan@gsa.gov>, Thomas Eaton - IST <thomas.eaton@gsa.gov>, Gerard Chelak - ICPW <gerard.chelak@gsa.gov>, Henry Chang <henry.chang@gsa.gov>, Sherry Hsu <sherry.hsu@gsa.gov>, Chudi Okafo - IAW <chudi.okafo@gsa.gov>
Message-ID: <CAEHvnKGCLuOgxtw=zFKSDgexxniAZhWWQfgRWsYXqDuDtgAyYg@mail.gmail.com>
MD5: ae8dc3b43bea8383ed087139c1fee1dd
Attachments: Lightweight_Security_Authorization_Process_[CIO_IT_Security_14-68_Rev_6]_04-25-2018.docx ; Lightweight_Security_Assessment_Process_SSP_Template_10-04-2018.docx

Hello,

I wanted to follow up and see if the FIPS 199 and the Digital Identity Statement have been started? I am attaching to this email the Lightweight Security Authorization Guide along with the Lightweight SSP template (shorter SSP for the one year ATO). First two documents that we need to start for the one year ATO are the FIPS 199 and the digital identity statement. The FIPS 199 can be a combined FIPS for the platform and the subsystems as we did last year, but we need to get that done and then carry onto the digital identity statement and move onto the 5 ssps.

Additionally, we need to do a new Privacy Threshold Analysis (PTA) - which we have also done a combined PTA previously. Please complete the [PTA form](#). This will be routed to the Privacy Office for their review.

Please let me know if you have started any of the documents. I will create a google folder where we can share our documents for collaboration. If you haven't started yet, I will start the FIPS 199 and we can meet as need be to finish that up.

Please let me know if you have any questions.

Best Regards,

Debra J. Smith CISSP, CAPM, GIAC GSEC
Enterprise Content Application Services ISSO
Enterprise Infrastructure Operations ISSO
Office of the Chief Information Security Officer

U.S. General Services Administration
Primary E-mail: debra.smith@gsa.gov
Secondary E-mail: (b) (6) @telos.com
Office: 817-850-8459
Work Cell: (b) (6)

On Thu, Jan 16, 2020 at 3:34 PM Debra Smith - IST-C <debra.smith@gsa.gov> wrote:

Hello,

I am attaching a few of the plans and security documents (both GSA templates and CTAC ECAS security

docs) that Thomas Eaton mentioned in today's scan meeting. These documents will need to be updated to reflect REI and REI's implementation.

The SSPs do not need to be completed in order to get the 90 day ATO to be clear. They will come into play though in order to obtain the one year ATO (unless we go with the shorter SSPs and then move onto the full SSPs during that one year ATO) Which means, as discussed in the meeting, we have to begin working on these ssps asap so we will have them done long before the 90 day ATO expires. I will need them to assemble the security package and give to the assessors to obtain a one year ATO. For starters, as far as SSPs, I will attach GSA's newest template for the full ATO and the current ECAS SSP (there are 4 other ssps involved, one for each of the hosted sites/apps). Attached are some of the security documents discussed today, but not a complete list. I will send out additional security documents next week. I expect that there will be questions, but I wanted to send this as a preview and to get things rolling.

Note - the CTAC Contingency Plan for ECAS will be sent shortly in a separate email.

Best Regards,

Debra J. Smith CISSP, CAPM, GIAC GSEC
Enterprise Content Application Services ISSO
Enterprise Infrastructure Operations ISSO
Office of the Chief Information Security Officer

U.S. General Services Administration
Primary E-mail: debra.smith@gsa.gov
Secondary E-mail: (b) (6) @telos.com
Office: 817-850-8459
Work Cell: (b) (6)